



# Zero sign-on: passwordless authentication for the multi-cloud enterprise

---

**Claus Nussbaum**  
Director Austria & Eastern Europe



# AGENDA

Passwords cause breaches

Zero sign-on experience

Platform & product overview

Key takeaways



# A proven mobile leader

**19,000** Customers

**350+** Ecosystem partners

**11,000,000** Business critical endpoints

**9x** Gartner leaders quadrant

**80+** Security patents

**2019** Recognition:

**105%** Revenue renewal rate



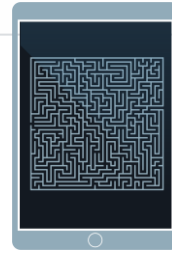
Passwords result in data  
breaches

# Organizations are in a no-win situation



**85%**

said their businesses face at least a moderate risk from mobile security threats\*



**32%**

admitted to having sacrificed mobile security to improve expediency and/or business performance\*



**\$3.6M**

is the average total cost of data breach\*\*

\* Source: Mobile Security Index 2018, Verizon

\*\* Source: 2017 Cost of Data Breach Study: Global Overview, Ponemon Institute, June 2017





**\$120B**

spent on  
IT security

**Yet, 2/3 breached every year**

*Source: Gartner's Forecast: Information Security and Risk Management, Worldwide, 2017-2023*

# Passwords - top cause for data breaches

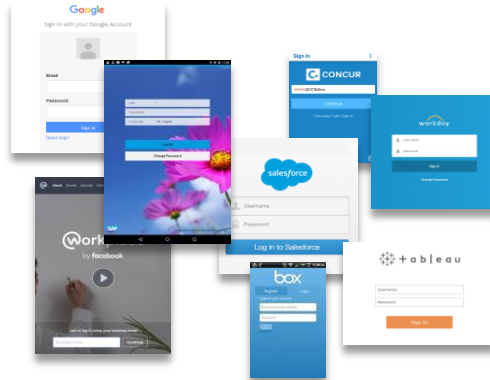
## Not secure

**81%** of breaches involve weak, default or stolen passwords\*



## Not user-friendly

**62%** of respondents reported extreme user irritation with password lockouts\*\*



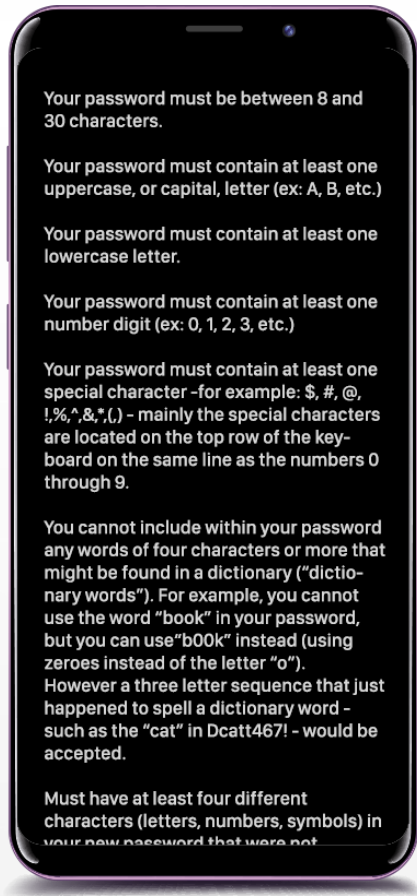
## Not intelligent

Password based authentication lacks device, app, network, and threat context



\* Source: Mobile Security Index 2018, Verizon

\*\* Source: Say Goodbye to Passwords, IDG Research, Jun 2019



# 86%

would do away with passwords if they could and believe they can reduce their risk of breach by half

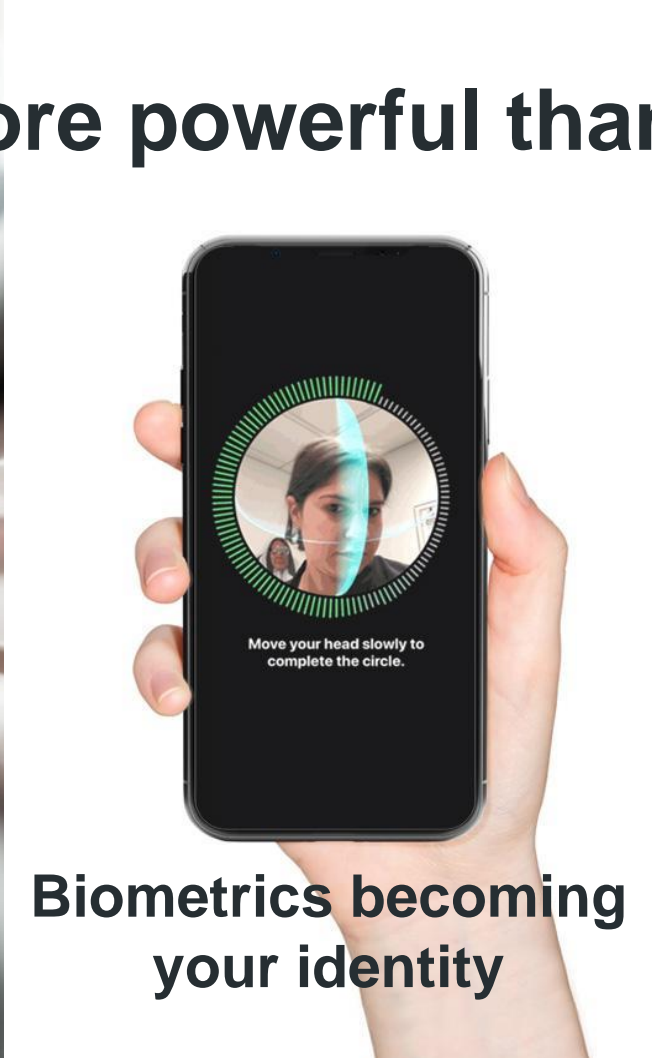


# Zero sign-on experience

# Mobile: More powerful than you think



**Ever-present**



**Biometrics becoming  
your identity**



**Amazing consumer  
experiences**

# Zero sign-on for the knowledge worker

10:30 AM

Alice receives a new tablet.

She turns it on, enters her account information and the device is automatically provisioned with business apps and settings

She launches the Outlook app and gets access – **without a password**

6:00 PM

Down time. Alice downloads a fake version of Angry Birds from the app store on to her new tablet.

She gets a threat notification with instructions to delete the malicious app, while business apps, data, and connections from the device are suspended. After deleting the rogue app, business connectivity is restored.

4:00 PM

Alice is relieved and goes on to find the right version of Angry Birds.

After a day full of good meetings, Alice is back in her home office. She decides to update Salesforce on her personal desktop.

She is asked to scan a QRcode using her MobileIron secured phone. After a quick biometric authentication, she gets secure access to Salesforce, on her personal desktop – without a password.

11:30 AM

Alice wants to submit travel expenses for a customer visit she made the previous day.

She launches the already provisioned Concur app and is given access – without a password

Alice continues to be impressed.

1:00 PM

While working in Salesforce, Alice discovers a new app – Pulsar which allows offline access to Salesforce data

She attempts to connect Pulsar with Salesforce.

She is denied access and receives a custom notification to contact IT, who can onboard Pulsar as a secure app, if needed.



# Zero sign-on for the knowledge worker

## Requirements:

- Automated deployment
- Minimal user interaction
- Reliable enrolment process

## Benefits:

- Easy device onboarding
- Increased productivity
- Passwords eliminated

### Solution:



## Requirements:

- Frictionless authentication
- Zero trust security

## Benefits:

- Zero sign-on for password free user authentication
- Prevent unauthorized access

### Solution:



## Requirements:

- Always-on mobile threat defence
- Automatic activation of threat defence
- Closed loop compliance and remediation

### Solution:



## Requirements:

- Prevent unauthorized apps and clouds from accessing business data

## Benefits:

- Stop data leaks to unauthorized clouds
- Maintain GDPR compliance
- Intuitive remediation for users

### Solution:



**Sales  
Manager**

### Solution:



## Requirements:

- Passwordless access on unmanaged devices
- Protect data on personal desktops

## Benefits:

- No unauthorized access
- Secure access to business data from any device

# Platform & product overview

# Mobile-centric, zero trust platform for zero sign-on



1



## The foundation

Heterogeneous device management & security

Broad management use cases including frontline workers and contractors

Foundation for mobile-centric, zero trust security

2



## The added layer of security

Fundamental to ensuring device (and ID) is secure

Data source for security analytics

3



## The authentication and access layer

Eliminate passwords with zero sign-on

Critical for future security architectures





**mobileiron**  
**ACCESS**

# Product capabilities

## Zero sign-on

Biometric authentication on secure mobile devices

Passwordless access from both managed and unmanaged devices

## Multi-factor authentication

Automatic MFA user enrollment

Mobile app push notification for easy identity verification

## Zero trust policy engine

Adaptive authentication flows

Powered by UEM for device, app, and network signals

Protected by MTD against threats

## Reporting

Detailed authentication logs

Visual dashboards based on user location, app type, and failure reasons

## Standards-based

Secure cloud or on-premises apps including Office 365, Salesforce, G Suite, SAP, Oracle & so on

On any device including iOS, Android, Windows 10, and macOS

Integrates with IdP/ IAMs, SIEMs, and many more IT systems

# Key takeaways

# Benefits of zero sign-on

## Better security

Reduce the risk of data breaches by eliminating passwords

Passwordless authentication from all devices - managed and unmanaged

Standards-based, zero trust conditional access for any cloud service or hybrid app

## Frictionless user experience

Passwordless authentication to cloud services and hybrid apps

No more password resets or account lockouts also reduces helpdesk costs

Intuitive remediation workflows

# No-win to win-win

Improve security hygiene by deploying solutions that users adopt

Gain confidence in driving innovation with mobile-cloud technologies

Optimize security spend and drive compliance

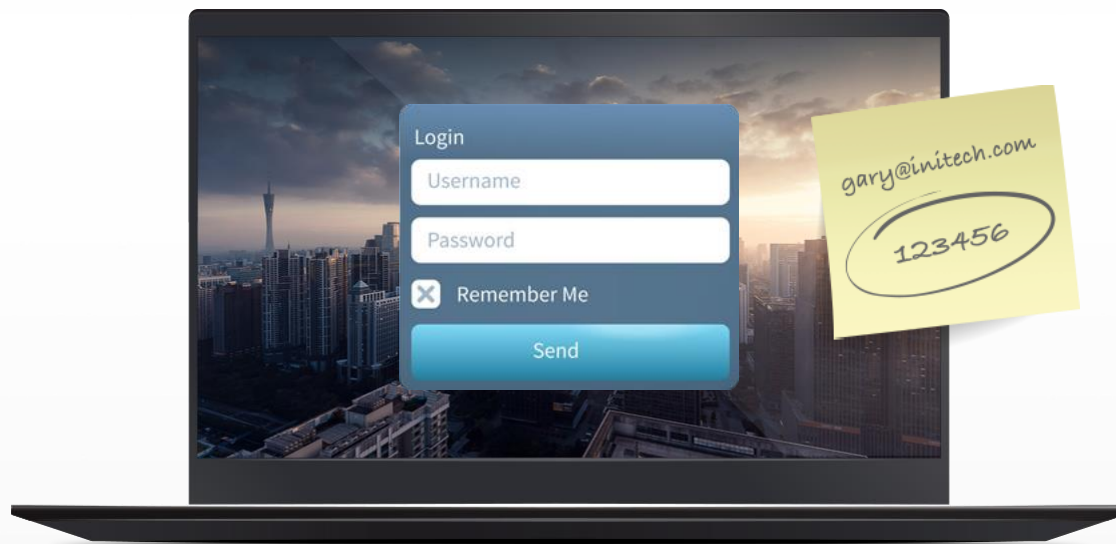
# DEMO







**mobileiron**  
The center of enterprise security



**Passwords are a security risk** **81%** of breaches involve weak, default or stolen passwords



# 9/10

**Security leaders believe  
that mobile devices will  
be your ID**



*Source: Say Goodbye to Passwords, IDG Research, Jun 2019*